



At QDM, our mission revolves around providing individuals with secure, transparent, and affordable loans. We are committed to great customer outcomes.

We blend data analytics, credit file insights, and the personal touch of a human Underwriter on every funded loan. We support our customers without scripts or diallers, and we'll never charge our customers late fees or default interest we still hold one of the lowest complaint upheld rates in the industry and one of the best repayment rates.

If you are a dynamic Compliance professional with a passion for excellence, then join us and be a part of a growing team where you can be part of managing regulatory risks & and helping us drive customer-centric business practices.

### The Role

- ✓ Assist the MD and Head of Compliance in developing and maintaining our Compliance Monitoring Framework.
- ✓ Working closely with the Audit and Complaints Manager to ensure good outcomes.
- ✓ Assess our compliance-related risks within each department & and work on strategies to mitigate them.
- ✓ Manage MI reporting to the leadership team.
- ✓ To ensure all policies and processes are adhered to, and ensure they are updated in a timely fashion.
- ✓ Employee training within Compliance areas such as GDPR and SMCR.
- ✓ Monitor FCA updates/notices and update our Compliance Monitoring plan.
- ✓ Carry out internal audits across all departments to identify compliance risks.
- ✓ Assist in the organization and submission of regulatory reporting to the FCA and other governing bodies.
- ✓ Champion and encourage the Consumer Duty ethos.

### Skills and Experience

- ✓ Strong experience in compliance, operational risk, high-cost credit, or related fields.
- ✓ A good understanding of FCA regulations and requirements
- ✓ A well-organised self-starter able to overcome ambiguity and remain focused in a growing & and fast-paced environment.
- ✓ Strong IT and reporting skills.
- ✓ Highly organised and structured working style.
- ✓ Excellent communication skills, both written and verbal
- ✓ Proactive, assertive, good problem-solving skills & and practical decision-making based on commercial awareness.

### Benefits

- ✓ 33 days annual leave (incl. bank holidays) with an additional day per year of service (capped)
- ✓ 1 celebration day per year to use as you choose.
- ✓ Quarterly bonus based on personal and company performance.
- ✓ Hybrid working opportunities.
- ✓ Health Insurance
- ✓ Company pension scheme
- ✓ Games and breakout room
- ✓ Modern city centre offices near tram/bus stops
- ✓ Eyecare scheme

**Salary up to £50,000**

